## DF1

#### Application for a Premises Licence under the Licensing Act 2003

#### PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Information on the Licensing Act 2003 is available here.

Before completing this form please read the guidance notes.

Use the extra page at the end of the form to provide further details if necessary.

When it is complete you can submit the form directly to us – click on the Submit Form button. You may wish to print and keep a copy of the completed form for your records. For help information about filling in this type of electronic form, click on the help information button.

I/We BBB Reading Limited ( premises licence holder name)

apply for a premises licence under section 17 of the Licensing Act 2003 for the premises described in Part 1 below (the premises) and I/we are making this application to you as the relevant licensing authority in accordance with section 12 of the Licensing Act 2003.

Part 1 – Premises Details

Postal address of premises or, if none, ordinance survey map reference or description

RG1 2AG	Boom Battle Bar Unit No L30 Lower Level Oracle Shopping Centre Reading	
	RG1 2AG	

Postcode

Telephone number of premises

Non-domestic rateable value of premises (<u>if</u> you are unsure, you can use this Government link for more information)

#### Part 2 – Applicant Details

Please state whether you are applying for a premises licence as:

As a Limited Company

Please confirm:

- I am carrying on or proposing to carry on a business which involves the use of the premises for licensable activities; or
- I am making the application pursuant to
  - a:
- Statutory function or
- A function discharged by virtue of Her Majesty's prerogative





#### INDIVIDUAL APPLICANTS (fill in as applicable)

Title First names Surname: Are you 18 years or older? Date of Birth	Yes No
Current postal address if different from premises address	
Postcode	
Daytime contact telephone number	
Email address	

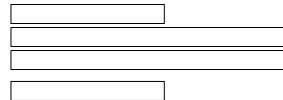
## SECOND INDIVIDUAL APPLICANT (IF APPLICABLE)

Title

First names

Surname

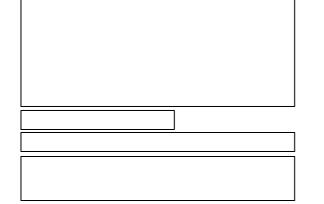
Date of Birth (you must be 18 years old or over)



Current postal address if different from premises address

Postcode Daytime contact telephone number

Email address



#### **OTHER APPLICANTS**

Please provide name and registered address of applicant in full. Where appropriate please give any registered number. In case of a partnership or other joint nature (other than a body corporate), please give the name and address of each party concerned.

Name	BBB Reading Limited
Address	Unit E5 Telford Road Bicester, England OX26 4LD
Registered number (where applicable)	13270245
Description of applicant (for example, partnership, company, unincorporated association etc.)	Limited Company
Telephone number (if any)	
Email address (optional)	

#### **Operating Schedule**

When do you want the premises licence to start?

If you wish the licence to be valid only for a limited period, when do you want it to end?

If 5,000 or more people attend the premises at any one time, please state the number expected to attend

22/10/2021	
300	

#### General description of premises

A Competitive Socializing Venue. Offering Families Couples A Place To Come And Play Such Activities As

- Crazier Golf
- Shuffle Board
- AR Darts
- Axe Throwing
- Pool
- Table Tennis.

Boom has the covenant of our sister flipout company behind us who have over 34 trampoline venues within the UK. Officially voted the best adventure venues in the UK.

We are the nations largest provider of competitive socializing.With a range of activities suitable for every member of the family. With a large selection of on trend hot fresh street food, soft drinks and alcohol.

#### **Operating Schedule Continued**

What licensable activities do you intend to carry on from the premises? (Please see sections 1 of the Licensing Act 2003 and Schedule 1 and 2 to the Licensing Act)

## **Provision of regulated entertainment** a) plays (if ticking yes, fill in box A)

b) films (if ticking yes, fill in box B)

c) indoor sporting events (if ticking yes, fill in box C)

d) boxing or wrestling entertainment (if ticking yes, fill in box D)

e) live music (if ticking yes, fill in box E)

f) recorded music (if ticking yes, fill in box F)

g) performance of dance (if ticking yes, fill in box G)

h) anything of a similar description to that falling within (e), (f) or (g) (if ticking yes, fill in box H)

i) Provision of late night refreshment (if ticking yes, fill in box I)

X

In all cases complete boxes K, L and M (on the following pages) Box K is not applicable

Α

<b>Plays</b> Standard days and timings			Will the performance of a play	Indoors	
		-	take place indoors or outdoors or both?	Outdoors	
(please	e read guidanc	ce note 6)	(please read guidance note 2)	Both	
Day	Start time	Finish time	Please give further details here (plea	ise read guidan	ce note 3)
Mon					
Tues					
Wed			State any seasonal variations for pe read guidance note 4)	rforming plays	(please
Thur					
Fri			Non standard timings. Where you in premises for the performance of a p than those listed, please list (please	lay at different	times
Sat					
Sun					

<b>Films</b> Standard days and timings			Will the exhibition of films take	Indoors	
		imings	place indoors or outdoors or both?	Outdoors	
(please	e read guidanc	ce note 6)	(please read guidance note 2)	Both	
Day	Start time	Finish time	Please give further details here (please read guidance note		
Mon					
Tues					
Wed			State any seasonal variations for the (please read guidance note 4)	e exhibition of films	
Thur					
Fri			Non standard timings. Where you in premises for the exhibition of films a those listed, please list (please read	at different times than	
Sat					
Sun					

С

Indoor Sporting Events Standard days and timings (please read guidance note 6)		mings	
Day	Start time	Finish time	Please give further details here (please read guidance note 3)
Mon	12:00	00:00	
Tues	12:00	00:00	
Wed	12:00	00:00	State any seasonal variations for indoor sporting events (please read guidance note 4)
Thur	12:00	00:00	
Fri	12:00	01:30	Non standard timings. Where you intend to use the premises for indoor sporting events at different times than those listed, please list (please read guidance note 5)
Sat	12:00	01:30	
Sun	12:00	00:00	

Boxing or wrestling entertainments Standard days and timings (please read guidance note 6)		-	Will the boxing or wrestling entertainment take place indoors or outdoors or both? (please read guidance note 2)	Indoors       Outdoors       Both
Day	Start time	Finish time	Please give further details here (plea	se read guidance note 3)
Mon				
Tues			-	
Wed			State any seasonal variations for bo entertainment (please read guidance	
Thur				
Fri			Non standard timings. Where you in premises for boxing or wrestling ent times than those listed, please list (p note 5)	ertainment at different
Sat				
Sun				

Live music Standard days and timings			Will the performance of live music take place indoors or outdoors or	Indoors
		-	both?	Outdoors
(please	e read guidanc	ce note 6)	(please read guidance note 2)	Both
Day	Start time Finish time Please give further details here (please read guidance			se read guidance note 3)
Mon				
Tues				
Wed			State any seasonal variations for pe (please read guidance note 4)	rformance of live music
Thur				
Fri			Non standard timings. Where you in premises for the performance of live times than those listed, please list (p note 5)	e music at different
Sat				
Sun				

<b>Recorded music</b> Standard days and timings (please read guidance note 6)		•	Will the playing of recorded music take place indoors or outdoors or both? (please read guidance note 2)	Indoors Outdoors Both	X	
Day	Start time	Finish time	Please give further details here (plea	ise read guidand	ce not	te 3)
Mon	12:00	00:00				
Tues	12:00	00:00				
Wed	12:00	00:00	State any seasonal variations for pla (please read guidance note 4)	aying recorded r	nusic	:
Thur	12:00	00:00				
Fri	12:00	01:30	Non standard timings. Where you in premises for the playing of recorded than those listed, please list (please	music at differe	ent ti	
Sat	12:00	01:30				
Sun	12:00	00:00				

Performance of dance Standard days and timings (please read guidance note 6)			Will the performance of dance take place indoors or outdoors or	Indoors Outdoors	
		-	both?		
(piease	e read guidand	e note 6)	(please read guidance note 2)	Both	
Day	Start time	Finish time	me Please give further details here (please read guidance note		
Mon					
Tues					
			State any seasonal variations for the	e performance of dance	
Wed (ple			(please read guidance note 4)		
			4		
Thur					
mai					
		 	Non standard timings. Where you in	tend to use the	
Fri			premises for the performance of dar	nce entertainment at	
Fri			different times than those listed, ple guidance note 5)	ease list (please read	
Sat					
Sun					

G

Please give a description of the type of entertainment yo will be providing				
<b>to tha</b> Standa	i <b>ng of a simila</b> t <b>falling withi</b> r ard days and t e read guidance	<b>n (e), (f) or (g)</b> imings		
	Ū		Will the performance of dance	Indoors
			take place indoors or outdoors or both?	Outdoors
		1	(please read guidance note 2)	Both
Day	Start time	Finish time	Please give further details here (plea	ase read guidance note 3)
Mon				
Tues				
Wed			State any seasonal variations for en description to that falling within (e), guidance note 4)	
Thur				
Fri			Non standard timings. Where you in premises for entertainment of a sim falling within (e), (f) or (g) at differen listed, please list (please read guidar	nilar description to that nt times than those
Sat				
Sun				

Late night refreshment Standard days and timings (please read guidance note 6)		mings	Will the provision of late night refreshment take place indoors or outdoors or both? (please read guidance note 2)	Indoors Outdoors Both	
Day	Start time	Finish time	Please give further details here (plea	l Ise read guidanc	e note 3)
Mon	23:00	00:00			
Tues	23:00	00:00			
Wed	23:00	00:00	State any seasonal variations for the refreshment (please read guidance n	•	te night
Thur	23:00	00:00			
Fri	23:00	01:30	Non standard timings. Where you in premises for the provision of late nig different times than those listed, ple guidance note 5)	ght refreshment	t at
Sat	23:00	01:30			
Sun	23:00	00:00			

I

Supply of alcoholStandard days and timings (please read guidance note 6)DayStart timeFinish time12:0000:00		Finish time	Will the supply of alcohol be for consumption: (please read guidance note 2) State any seasonal variations for th (please read guidance note 4)	On the premises Off the premises Both e supply of alco	X
Tues	12:00	00:00			
Wed 12:00 00:00		00:00	Non standard timings. Where you intend to use the premises for the supply of alcohol at different times than		
Thur	12:00	00:00	<b>those listed, please list</b> (please read	guidance note	5)
Fri	12:00	01:30			
Sat	12:00	01:30			
Sun	12:00	23:30			

J

# State the name and details of the individual whom you wish to specify on the licence as premises supervisor

Title	Mr	
First Name(s)		
Surname		
Date of Birth		
Address		
Postcode		
Personal licence number	097525	
Issuing licensing authority		

Please print the 'Consent of individual to being specified as premises supervisor' form and have the person specified above sign and confirm the details given.

## К

Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children (please read guidance note 8)

Hours premises are open to the		open to the	State any seasonal variations (please read guidance note 4)
public			
Standard days and timings		-	
	e read guidanc		
Day	Start time	Finish time	
Mon	12:00	00:00	
Tues	12:00	00:00	
Wed	12:00	00:00	Non standard timings W/hows you intend to you the
			Non standard timings. Where you intend to use the premises to be open to the public at different times than
Thur	12:00	00:00	those listed, please list (please read guidance note 5)
Fri	12:00	02:00	
Sat	12:00	02:00	
Sun	12:00	00:00	

L

M – Describe the steps you intend to take to promote the four licensing objectives:

#### a) General – all four licensing objectives (b,c,d,e) (please read guidance note 9)

A personal license holder will be available during all licensable hours. Our CCTV will be held for 31 days and made available to local authorities upon request. We will operate a Challenge 25 policy at all times, keep a detailed refusal log and maintaina detailed incident log that is completed during every single shift. This log will be made available to all local authorities upon request. We will deploy SIA trained security staff when our risk assessments deem necessary. Ourmanagement will hold regular meetings with local licensing authorities. We will put up signs asking guests to leave quietly. We will always look to work closely with the local Security Team, Police and Council to uphold all four licensing objectives. With all indoor activities/gaming allowed until midnight Monday to Thursday and then 1.30am Friday and Saturday. Drinks purchased in our venue are to be consumed on our premises only. None of the games on offer involve the consumption of alcohol as part of the activity.

#### b) The prevention of crime and disorder

CCTV in place and held for 31 days. SIA trained security staff when our risk assessments deem necessary. They will have the right to search individuals before entering our premises. SIA trained security staff will prevent entry to anyone they deem drunk and disorderly.

The CCTV System will be checked for faults and any maintenance issues every 14 days. This will be logged in a separate CCTV Maintenance Logbook.

We will work and be active with the local Neighborhood watch & Pub Watch groups.

Have regular meetings with local licensing police & Reading council to discuss any

#### issues.

#### c) Public safety

We have fill risk assessments and method statements for all our games within our venue. These can be sent separately if requested. Full instore staff training is provided by our Opening team on Health & Safety & First Aid. A nominated personal license holder will always be on shift during licensable hours. A refusal log, management log and incident log will be filled out every shift by the nominated person. This will be made available on request to an authorized person or police

First point of contact will be just inside the venue and be done by a senior member of our trained front of house team; or by qualified SIA trained security staff when appropriate. The whole experience of Boom and its competitive socializing format is guided by our fully trained hosts. Any high risk activities with be hosted at all times and equipment locked away from guests when not in use. A disclaimer is filled out by each guest beforehand and if host believes they are under the influence, they will not take part. No alcohol is permitted inside the high risk activities area and we DO NOT allow guests to consume alcohol in our venue before these high risk activities. Hostsand our SIA trained security staff will also help to promote public safety, any instore pinch points and external, line management.

#### d) The prevention of public nuisance

Each exit will have a "Please Leave quietly" sign. Also we will have a 30 min cooling down period so guests can relax and leave quietly at the end of the day. Staff/Door Staff will also instruct customers to leave quietly and through a nominated exit to ensure we do not disturb our neighboring businesses within the local area. No glass bins will be emptied outside after 21:00 and no music will be heard from our venue from the outside. If any large groups of our guests congregate outside our premises after we close, we will disperse them. Also to work with the security on procedures on how to allow people to leave the venue during the early hours. Any speakers should face away from all entrances/exits to the Premises. Children allowed in venue until 19:00. All under 12s MUST be with an adult.

We use Challenge 25 Policy within the venue & ask for ID on anyone we believe to be under 25. The only forms of acceptable IDs in our venue is photo card driving licenses, passports or proof of age cards bearing the PASS hologram.

A poster advising potential purchasers that Challenge 25/Think 25 is in operation and that suitable proof of age will be required for all purchasers who appear to be under 25.

## **Custom Process Configuration**

## **XML** Specific

Application type Licence Case Type Licence Status XML Template

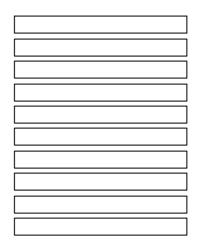
## **Payments request**

CallingAppID
CallingAppRef
PaymentSourceCode

#### **Response response**

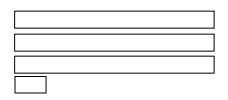
## Payment 1

PaymentAuthorisationCode	Receipt Number
IncomeManagementReceiptNumber	DueDate
Originators Reference	PaymentType
CardScheme	Pay Description
CardType	XML Description
PaymentAmount	PaymentDue
ResponseCode	Paid
ResponseDescription	
Number of payment lines	Fund
	Reference



## **Form Calculations**

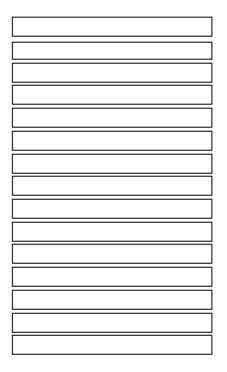
Title Casing
Sentence Casing
UPRN for address lookup
Boolean to hide this page



## **Other Custom Calculations**

Calculation for licensable activities Subject Line for Email Out Body for Internal Email Body for External Email Start Date in XML format End Date in XML Format Hours the TEN covers DOB **Customer Email Acknowledgment Premise Activities Complete** Premise Activities Part 1 **Premise Activities Part 2 Premise Address TP Address** TP DOB

App Day Tel App Email App Address App DOB App 2 D Tel App 2 Email App 2 Add App 2 DOB Agent D Tel Agent Add Agent Email **Open Hours** App 3 D Tel App 3 Email **Ext Pty Email** 



I have enclosed the plan of the premises

I have enclosed the consent form (for further information <u>please visit our application</u> <u>forms webpage</u> and follow the guidance under the **Variation of DPS for an Existing Licence** heading)

I understand I must now advertise my application (<u>for further information, please visit</u> <u>our website</u>)

I understand that if I do not comply with the above requirements my application will be rejected

I am applying as an individual rather than a business / limited company and have enclosed proof of my entitlement to work in the UK (for information on what you can provide as evidence, <u>please reference our evidence guidance notes</u>)

#### Please attach evidence using the 'Upload & Attach Files' button.

**Types of files accepted as attachments:** gif, jpg, jpeg, tif, tiff, bmp, png and pdf.

#### Please note, there is a 10MB size limit on all files that can be attached.

Please ensure that the documents you attach are complete and easy to read. If documents are incomplete or are difficult to read this may result in a delay in your application.



X

X	
X	1

[Applicable to individual applicants only, including those in a partnership which is not a limited liability partnership] I understand I am not entitled to be issued with a licence if I do not have the entitlement to live and work in the UK (or if I am subject to a condition preventing me from doing work relating to the carrying on of a licensable activity) and that my licence will become invalid if I cease to be entitled to live and work in the UK.

The DPS named in this application form is entitled to work in the UK (and is not subject to conditions preventing him or her from doing work relating to a licensable activity) and I have seen a copy of his or her proof of entitlement to work, if appropriate.

**Declaration** (please read guidance note 10)

**Confirmation of applicant or applicant's solicitor or other duly authorised agent.** (See guidance note 11) **If confirming on behalf of the applicant please state in what capacity.** 

Х

X

Allan Cook

25/08/2021

UK Head of Operations

Name

Date

Capacity (owner, director etc.)

For joint applications confirmation of 2 <sup>nd</sup> applicant or 2 <sup>nd</sup> applicant's solicitor or other
authorised agent (please read guidance note 12) If confirming on behalf of the applicant please
state in what capacity.

#### Confirmation

Name

Date

Capacity (owner, director etc.)

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 13)

Name

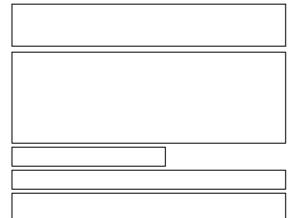
Address

Postcode

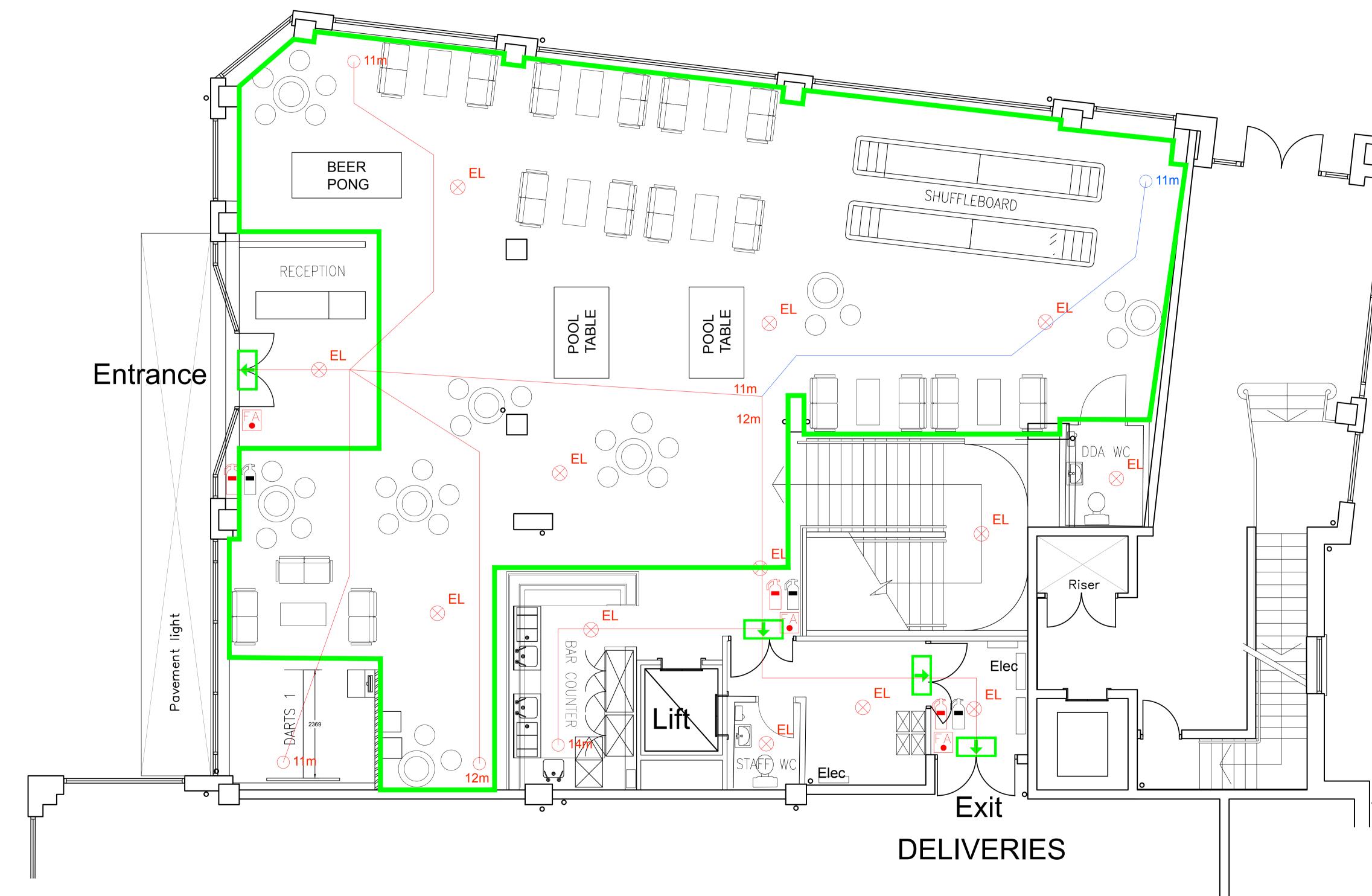
Telephone number (if any)

If you would prefer us to correspond with you by email, your email address (optional)

p	ostal address for correspondence associated
	3)



Use this page if there is any other information that you think we should know about. Information entered on this page will be sent to us, along with the data on the rest of the form when you use the "Submit" option.





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NOTES

## ORIGINAL A1

DO NOT SCALE FROM THIS DRAWING. (DRAWING MAY BE SCALED FOR LOCAL AUTHORITY & PLANNING PURPOSES ONLY) ALL DIMENSIONS TO BE CHECKED ON SITE. COPYRIGHT PROTECTED.

FIRE - LE	EGEND
	Fire Alarm Call Point
	CO <sub>2</sub> . Carbon Dioxide
	Water
	Foam
	Fire exit route
<b>†</b>	Illiminated emergency directional evacuation signs
$\otimes^{EL}$	Emergency Lighting
	Alcohol sales area
	Alcohol Storage area
	Alcohol Consumption Area



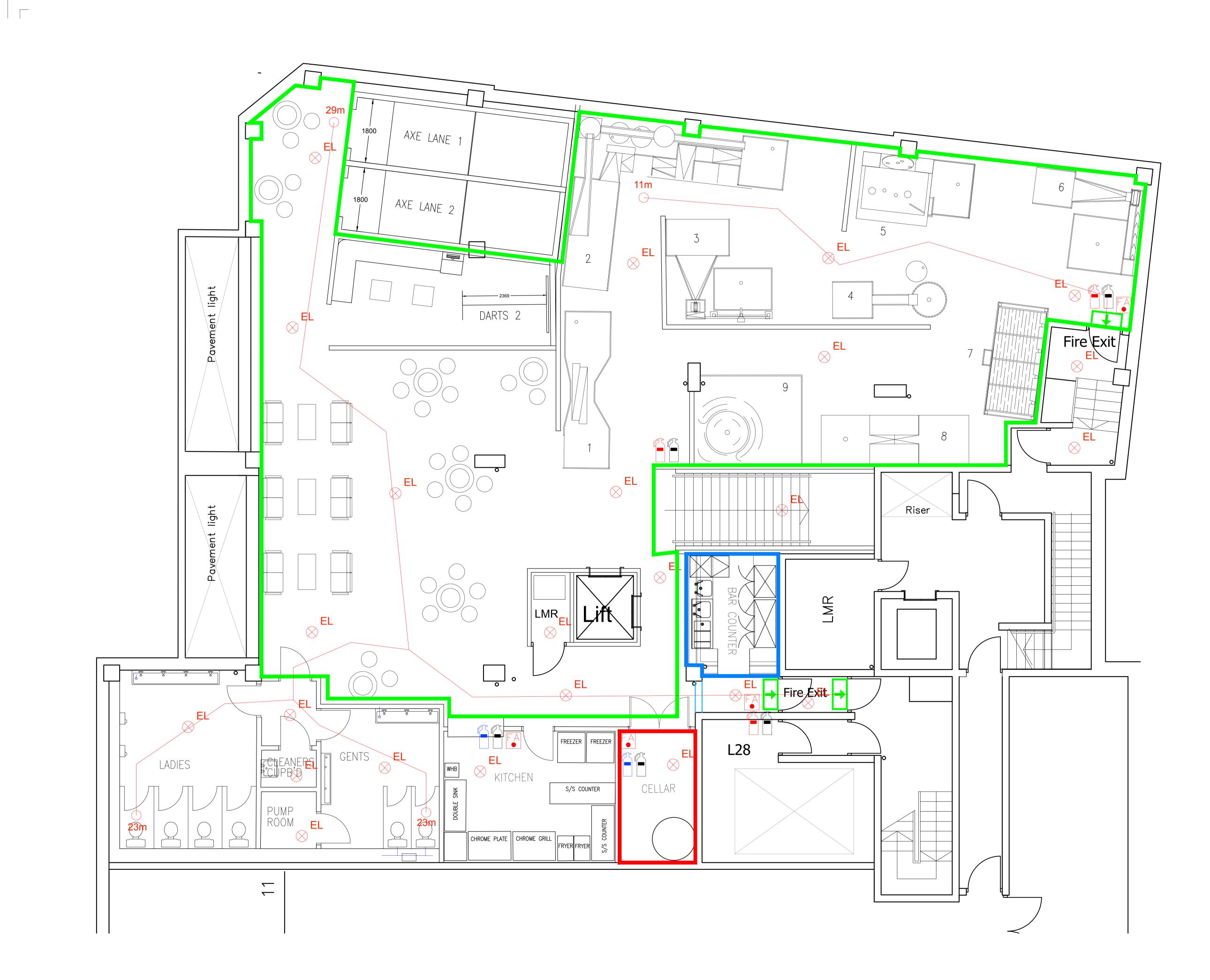
# - - - - - - - REV DATE DESCRIPTION DRAWN

PROJECT BOOM: BATTLE BAR READING

DATE
DAIF
20.08.2021
REV
-
STATUS
IL
_



David Luxon +44 78 5095 0650



NOTES

## ORIGINAL A1

DO NOT SCALE FROM THIS DRAWING. (DRAWING MAY BE SCALED FOR LOCAL AUTHORITY & PLANNING PURPOSES ONLY) ALL DIMENSIONS TO BE CHECKED ON SITE. COPYRIGHT PROTECTED.

FIRE - LEGEND	
FA	Fire Alarm Call Point
	CO₂-Carbon Dioxide
	Water
	Foam
	Fire exit route
Ť	Illiminated emergency directional evacuation signs
$\otimes^{EL}$	Emergency Lighting
	Alcohol sales area
	Alcohol Storage area
	Alcohol Consumption Area



BOOM: BATTLE BAR READING

FIRE PL/		
PROJECT No		DATE
21.016		20.08.2021
DRAWING No		REV
21.016 /	RDG / 106	-
DRAWN BY	SCALE	STATUS
DL	1:50	IL







To whom it may concern

PREMIER SUITES are situated on Minster Street and our apartments are above the old Lakeland Store .

We understand from the Blue Licencing Public notice displayed that you are proposing to grant a premises licence to Boom Bar in the unoccupied unit.

We have 41 serviced apartments that are above the premises, and due to the type of establishment and opening hours proposed we would like to strongly object their application.

We already have regular complaints from our guests , as they are disturbed late at night due to the other bars on Gun Street , and this would further add to the noise levels .

Our concerns have been raised over the past few years and we feel we are not being supported on this matter.

I look forward to hearing from you.

Kind regards

Flori Carp

General Manager

PREMIER SUITES Reading Minster Court Minster Street Reading RG1 2JF

Indoor Sporting Events • Monday from 11:00hrs until 00:00hrs Tuesday from 11:00hrs until 00:00hrs Wednesday from 11:00hrs until 00:00hrs Thursday from 11:00hrs until 00:00hrs Friday from 11:00hrs until 01:00hrs from 11:00hrs until 01:00hrs Saturday from 11:00hrs until 00:00hrs Sunday

#### Recorded Music

needer ac a mid	
Monday	from 11:00hrs until 00:00hrs
Tuesday	from 11:00hrs until 00:00hrs
Wednesday	from 11:00hrs until 00:00hrs
Thursday	from 11:00hrs until 00:00hrs
Friday	from 11:00hrs until 01:00hrs
Saturday	from 11:00hrs until 01:00hrs
Sunday	from 11:00hrs until 00:00hrs

#### • Late Night Refreshment

Monday	from 11:00hrs until 00:00hrs
Tuesday	from 11:00hrs until 00:00hrs
Wednesday	from 11:00hrs until 00:00hrs
Thursday	from 11:00hrs until 00:00hrs
Friday	from 11:00hrs until 01:00hrs
Saturday	from 11:00hrs until 01:00hrs
Sunday	from 11:00hrs until 00:00hrs

#### Supply Of Alcohol (On The Premises) Monday from 11:00hrs until 00:00hrs Tuesday from 11:00hrs until 00:00hrs Wednesday from 11:00hrs until 00:00hrs Thursday from 11:00hrs until 00:00hrs Friday from 11:00hrs until 01:00hrs Saturday from 11:00hrs until 01:00hrs Sunday from 11:00hrs until 00:00hrs

#### Hours Premises Are Open To The Public • Monday from 11:00hrs until 00:30hrs Tuesday from 11:00hrs until 00:30hrs Wednesday from 11:00hrs until 00:30hrs Thursday from 11:00hrs until 00:30hrs Friday from 11:00hrs until 01:30hrs from 11:00hrs until 01:30hrs Saturday Sunday from 11:00hrs until 00:30hrs

## 1. CLOSE CIRCUIT TELEVISION (CCTV)

(i) The premises licence holder shall ensure the premises' digitally recorded CCTV system cameras shall continually record whilst the premises are open to the public and recordings shall be kept for a minimum of 31 days with time and date stamping. The entire licensable area shall be covered by the CCTV. There shall be at least one camera positioned at each entry and exit point to monitor any external areas to the premises. This includes any areas designated for tables and chairs and/or a designated smoking area. Data recordings shall be made immediately available to an authorised officer of Thames Valley Police or Reading Borough Council together with facilities for viewing upon request subject to the provisions of the Data Protection Act and GDPR legislation. Recorded images shall be of such quality as to be able to identify the recorded person in any light. At least one member of staff on the premises at any time during operating hours shall be trained to access and download material from the CCTV system.

(ii) Signage advising customers that CCTV is in use shall be positioned in prominent positions.

(iii) The designated premises supervisor or nominated representative are required to contact both Thames Valley Police at <u>licensing@thamesvalley.pnn.police.uk</u> and the Licensing Team at Reading Borough Council at <u>licensing@reading.gov.uk</u> within 24 hours of when they become aware that the CCTV system is not functioning correctly, outlining the reason if known and when it is likely to be repaired and confirmation once the CCTV system is repaired.

(iv) When the CCTV system has been repaired the designated premises supervisor or nominated representative are required to contact both Thames Valley Police at <u>licensing@thamesvalley.pnn.police.</u>uk and the Licensing team at <u>licensing@reading.gov.uk</u> informing them of the repair again within 24hrs of the repair.

## 2. DOOR SUPERVISORS

A minimum of 2 SIA licensed door supervisors shall be employed at the premises whenever the sale of alcohol takes place on Thursday, Friday and Saturday (and on New Year's Eve when this does not fall on a Thursday Friday and Saturday) between the trading periods from 2000hrs until the last customer has left the premises. - A minimum of 2 door supervisors will be employed and working from the opening of the premises for the first 150 people. The premises will employ a minimum of 1 additional door supervisor for every 100 people thereafter.

(iii) The requirement for door supervisors to be employed on Sunday, Monday, Tuesday and Wednesday shall be risk assessed. A written risk assessment shall be carried out by the DPS or nominated representative and produced upon request to authorised officers of Reading Borough Council and Thames Valley Police upon request.

(iv) When the capacity of the premises reaches 150, then an additional door supervisor for every 100 people thereafter shall be employed at the premises.

(v) Whilst Door Supervisors are employed at the premises a minimum of one Door Supervisor working on the entrance/ exit to the premises, and one internally within the premises will be deployed with digitally recording Body Worn Video (BWV). The BWV will be used to record any incidents which occur inside or outside of the premises involving customers, prospective customers or any staff member that impact on any of the four licensing objectives

(vi) Whilst on duty Door Supervisors shall be clearly identifiable and display Hi-Vis personalised armbands containing their SIA badge.

(vii) The Premises Licence Holder (PLH) shall ensure that all door supervisors whilst employed at the premises shall wear hi visibility jackets/ tabards in bright green, yellow or orange in order that they can be clearly visible and identifiable at all times to the public. When tabards are worn, hi visibility armbands must also be worn that incorporate displaying SIA badges. If hi visibility full sleeved jackets are worn the PLH must ensure that all door supervisors badges are also displayed via an easily visible arm band of a different hi visibility colour to the jacket that is being worn.

(viii) The Premises Licence Holder shall keep and maintain a register of door supervisors. The register will show the following details:

- The name, home address and registration number of all door supervisors working at the premises.
- SIA registration number
- Date and time that the door supervisor commenced duty, countersigned by the DPS or duty manager.
- Any incident of crime and disorder must be recorded giving names of the door supervisors involved.

- Date and time the door supervisor finished work, countersigned by the DPS or duty manager.
- A record will be kept on site of all SIA checks, on the validity of all door staff licences.
- The door supervisor register must be kept at the premises and be made available for inspection to an officer of Thames Valley police or an authorised officer from Reading Borough Council.

## 3. DISPERSAL POLICY

(i) A closure and dispersal policy for controlling the closing of the premises and the departure of customers from the premises at the conclusion of licensed activities shall be put in place and shall be actively operated. At the end of licensable activities, staff - including door staff - shall be available to disperse customers away from the premises in line with the dispersal policy. The policy shall be in written format and made available upon request to an authorised officer of Reading Borough Council and Thames Valley Police.

(ii) The Premises Licence Holder (PLH) shall ensure that a written operational policy relating to the safe removal of persons from the premises and/or its immediate vicinity by staff and door supervisors shall be put in place, actively operated and included within the Security Operational policy. The policy shall be in written format and made available upon request to an authorised officer of Reading Borough Council and Thames Valley Police. This shall include but not be limited to:

- Persons who have been identified by staff as being vulnerable or at risk.
- Persons who are refused entry to the premises or refused service within the premises.
- Persons who are ejected from the premises

## 4. PREVENTION OF PUBLIC NUISANCE

(i) The licensee or nominated representative shall ensure that no noise shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to undue disturbance to local residents or local businesses (ii) No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.

(iii) Clearly legible and suitable notices shall be displayed at all exits requesting customers to respect the needs of local residents and businesses to leave the premises and area quietly.

## 5. INCIDENT REGISTER

(i) All staff to be trained to record any incident which has an impact on any of the four licensing objectives, or instances when authorised officers from Reading Borough Council or Thames Valley Police have attended the premises. If the record is in written form, then it should be documented in a bound book similar to an A4 day by day diary and marked incident book. It must be completed within 24 hours of the incident and will record the following:

- all crimes relating to the premises
- all ejections of persons
- any complaints received
- any incidents of disorder
- any faults in the CCTV system
- any visit by a relevant authority or emergency service.

(ii) This record shall be available for inspection by an authorised officer from Thames Valley Police Officer or Reading Borough Council upon request and shall be retained for one year. The record shall be signed off by the Designated Premises Supervisor or nominated representative at the end of each trading session.

(iii) A weekly review of the incident register shall also be carried out by the designated premises supervisor.

## 6. STAFF TRAINING

(i) Staff employed to sell alcohol shall undergo training upon induction. This shall include, but not be limited to:

- The premises age verification policy
- The law relating to underage sales
- Dealing with refusal of sales
- Proxy purchasing
- Recognising valid identity documents not in the English language
- Identifying attempts by intoxicated persons to purchase alcohol
- Identifying signs of intoxication
- Conflict management
- How to identify and safeguard vulnerable persons who attend and leave the premises

- Identifying signs of drug usage and prevention
- Child Sexual Exploitation
- The four licensing objectives
- Offences committed under the Licensing Act
- Conditions of the Premises Licence

Such training sessions are to be documented and refreshed every 12 months. All training sessions are to be documented in English. Records of training shall be kept for a minimum of one year and be made available to an authorised officer of Thames Valley Police or Reading Borough Council upon request.

(ii) A current written authorisation list shall be kept in the Licensing file on the premises confirming the details of all current staff that have been authorised to sell alcohol by a Personal Licence Holder. The authorisation list shall include, the name of the staff member authorised, the name and personal licence details of the person authorising them to sell alcohol. This list shall also contain the date and signature of the staff member authorised and countersigned by the authorising Personal Licence Holder.

(iii) The Designated Premises Supervisor shall ensure all staff who are authorised to sell alcohol, are able to converse with customers and representatives of Statutory Agencies to a level that they are able to satisfactorily meet the four licensing objectives as contained in the Licensing Act 2003.

- i. The Prevention of Crime and Disorder.
- ii. Public Safety.
- iii. The Prevention of Public Nuisance.
- iv. The Protection of Children from Harm.

## 7. AGE VERIFICATION

(i) The Premises Licence holder shall display in a prominent position a copy of their policy on checking proof of age.

(ii) At all times that the premises is operating under this licence, the Premises Licence Holder shall ensure that its staff operate a Challenge 25 Policy (to minimise the risk of alcohol being sold to underage customers). This Policy shall provide that before any sale of alcohol any person who appears to be under the age of 25 will be required to produce photo ID in the form of a passport; driving licence, UK Military ID card; PASS (or similar) card to prove that he/she is over the age of 18.

(iii) Posters advertising the Challenge 25 and proof of age policies shall be displayed in prominent places in the premises so that they can be seen internally and externally.

(iv) No person under the age of 18 years will be permitted on the premises after 19:00 hours, under 12's MUST be accompanied by a responsible adult.

(v) Prominent, clear notices shall be displayed at every public entrance stating any restrictions relating to the admission of children to the premises or other admission restrictions.

## 8. REFUSAL BOOK

(i) All staff to be trained to record refusals of sales of alcohol in a refusals book or electronic register, If the record is in written form then it should be documented in abound book similar to a A4 day by day diary and marked refusals. The book/register shall contain:

- Details of the time and date the refusal was made
- The identity of the staff member refusing the sale
- Details of the alcohol the person attempted to purchase

a) This book/register shall be available for inspection to an authorised Officer of Reading Borough Council or Thames Valley Police. A Weekly review of the refusals book/register shall also be carried out and signed off by the Designated Premises Supervisor or their nominated representative.

## 9. PUBWATCH

(i) The premises licence holder or nominated representative shall actively participate in the town centre Pubwatch scheme, should one be operating in the area.

## 10. TOWN SAFE RADIO

(i) The premises licence holder or nominated representative shall participate in the Reading Town Safe Radio Scheme when the premises are opened for licensable activities Monday to Sunday inclusive.